#### CS VIRTUALIS ADJUTOR



### SOCIAL MEDIA MANAGEMENT AND MARKETING PLAN

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Type of Business : Online Po្នីដែលស្វីក្នុងYelgest Operation : Philippines

## SOCIAL MEDIA MANAGEMENT PLAN

- 1. Business Branding Completed
- 2. Social Media Assessment and Planning
  - a. Facebook Page Completed
  - b. Instagram To be created
  - c. Twitter To be created
  - d. Pinterest To be created
  - e. Youtube Optional
- 3. Keyword Reaserch Done
- 4. Social Media Creation and Optimization
  - a. Account creation For completion
  - b. General Information
  - c. Profile Picture / Logo
  - d. Cover Photo
  - e. Bio Information
  - f. Website To be created
  - g. Header & Tagline
  - h. Hashtags
- 5. Social Media Content Creation
  - a. Type of contents to be posted For completion
    - ✓ Photos
    - ✓ Videos
    - ✓ Posters
    - ✓ GIFs
- 6. Social Media Management
  - a. Post Frequency Everyday
  - b. Number of post per day 1 to 2 times
  - c. Watermarks / Logo / Links / QR Codes
- 7. Social Media Interaction and Community Growth and Management
  - a. Join and interact with related Groups / Communities / Pages
  - b. Share Information relevant to current events and latest trends
  - c. Conduct relevant surveys / polls

Need to be optimized

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- 8. Interactions
  - a. Public / Shareable / Printable
  - b. Request for Feedback
  - c. Rating to Experience / Services delivered
  - d. Generate Default Comment to Posts in the actual page, in other interactive and Related Sites
  - e. Generate Automated Greeting Messages & Responses
- 9. Insights
  - a. Create Accounts
    - ✓ Keyhole
    - Hootsuite
    - Twitter Counter
    - Tweet Reach

# **SOCIAL MEDIA MANAGEMENT PLAN**

- 1. Identifying the target Market
  - a. Gender
  - b. Age
  - c. Community Group / Bracket
  - d. Geographical Locations
  - e. Defined Market Sectors
- 2. Creating Market Plant
  - a. Executive Summary
  - b. Setting of Metric Driven Goals
  - c. Outline of Ideal Customers / Users Personas
    - ✓ Gender
    - **√** Age

    - ✓ Active
      ✓ Income
    - Main Activities
    - Primary Uses of Social Media
  - d. Content Calendar
    - ✓ Weekly Content
    - Best time to post To be observed on the first week
  - e. Research Competititors
    - ✓ Division of Competitors
    - Social Media Strategy
    - Yearly Growth
    - Market Capital
    - Marketing Tactics
    - Primary Uses of Social Media

- 1. Blog / Contents Marketing
- 2. Social Media Marketing
- 3. SEO Marketing
- ✓ SWOT Analysis
- ✓ Set of Accurate Key Baseline and Metrics
- Reporting Guidelines
- 3. Brand Awareness
  - a. Custom Hashtags
  - b. Display Ads
  - c. Regular Postings in all Accounts
  - d. Collaborations and Partnerships
  - e. Infographics
- 4. Promoting Products and Services
  - a. Google My Business Promotions
  - b. Email Marketing
  - c. Blog Posts
  - d. Customers Reviews
  - e. Social Media Posts
  - f. Facebook Ads
- 5. Marketing and Advertising
  - a. Organic
  - b. Paid
- 6. Networking
  - a. Sites, Communities and Pages with similar business, related services
- 7. Monitoring and Evaluating Campaigns
  - a. Creating Metrics
  - b. Comparative Social Analytics Tools (Real Time)
  - c. Reports
- 8. Engagements
  - a. Video and Emails
  - b. Polls and Surveys
  - c. Messenger Bots
  - d. Calculation and Infographics
- 9. Insights
  - a. Social Media Marketing Tools
    - ✓ Keyword Planner
    - ✓ Google Trends
    - ✓ We are Social